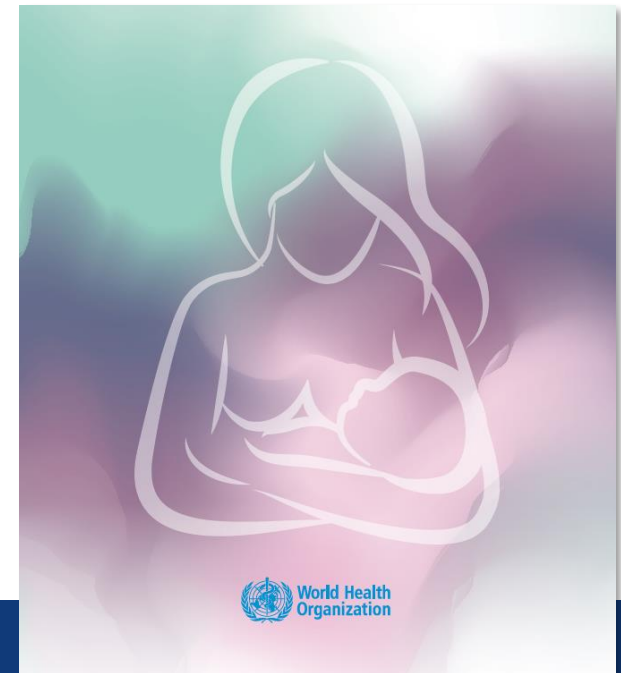


Improving **Quality** of Care for Children

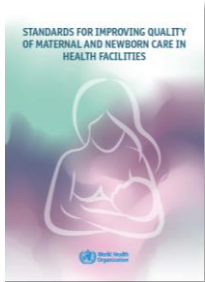
R. Klinkott

foring - Forum für Internationale Gesundheit e.V.

21. April 2018

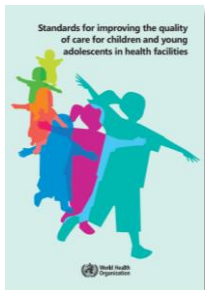


Humanitäres Symposium
Update 2018



Standards for improving quality of **maternal and newborn care** in health facilities

(WHO 2016, [LINK](#))



Standards for improving quality of **care for infants, children, and young adolescents** in health facilities

(WHO 2018, [LINK](#))

Quality of Care for Children



1. **Why** improving quality of care?
2. **What** is quality of care?
3. **How** to improve quality of care?

Why Improving Quality of Care ?

Update 2018

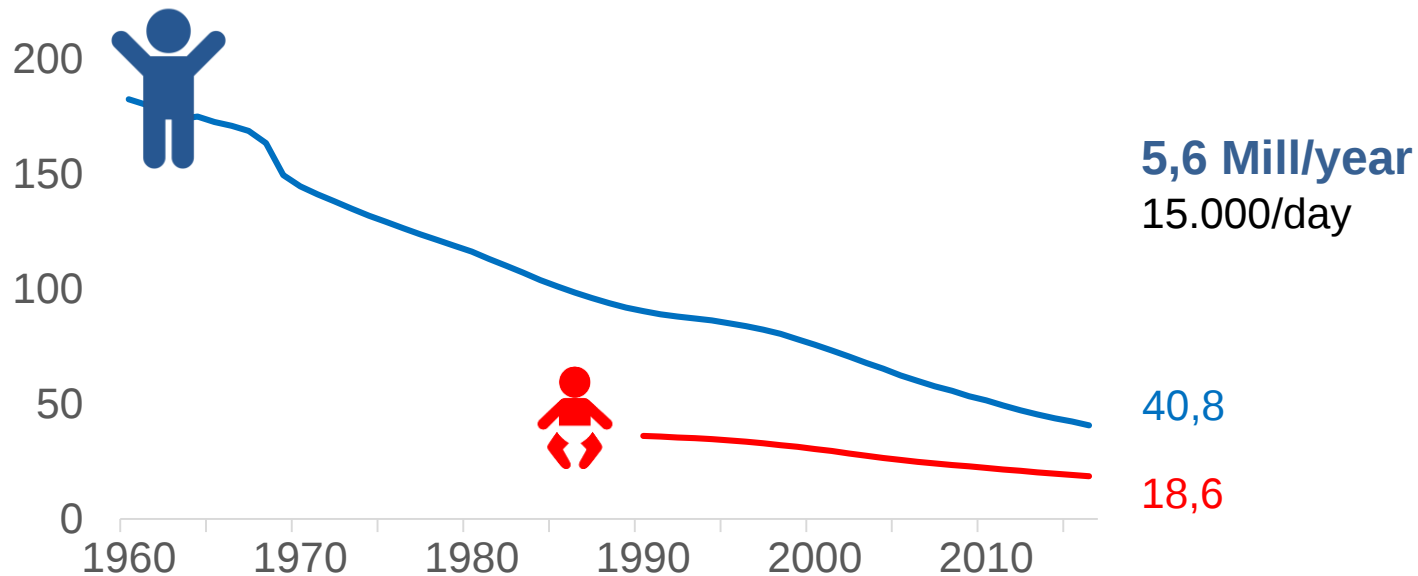


Why Improving Quality of Care ?

Update 2018

MORTALITY

per 1000 live births

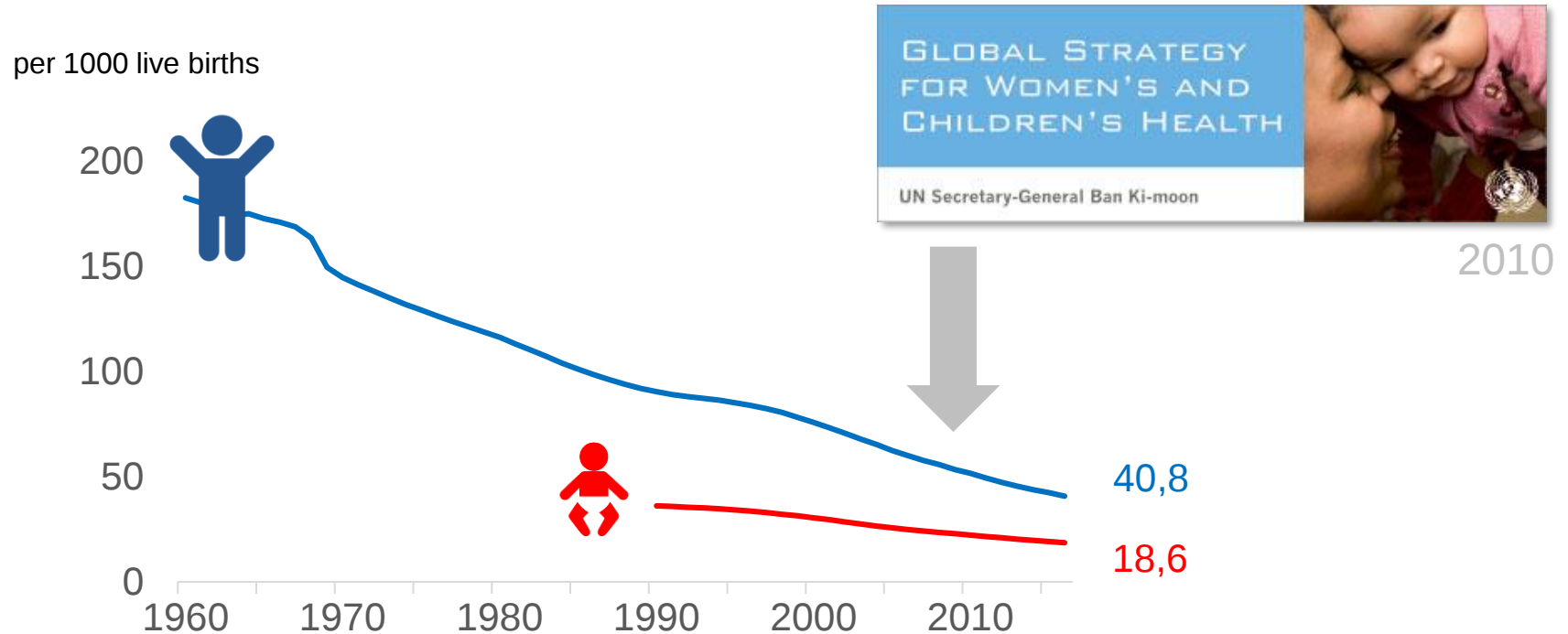


UN Inter-agency Group
for Child Mortality Estimation [LINK](#)

Why Improving Quality of Care ?

Update 2018

MORTALITY



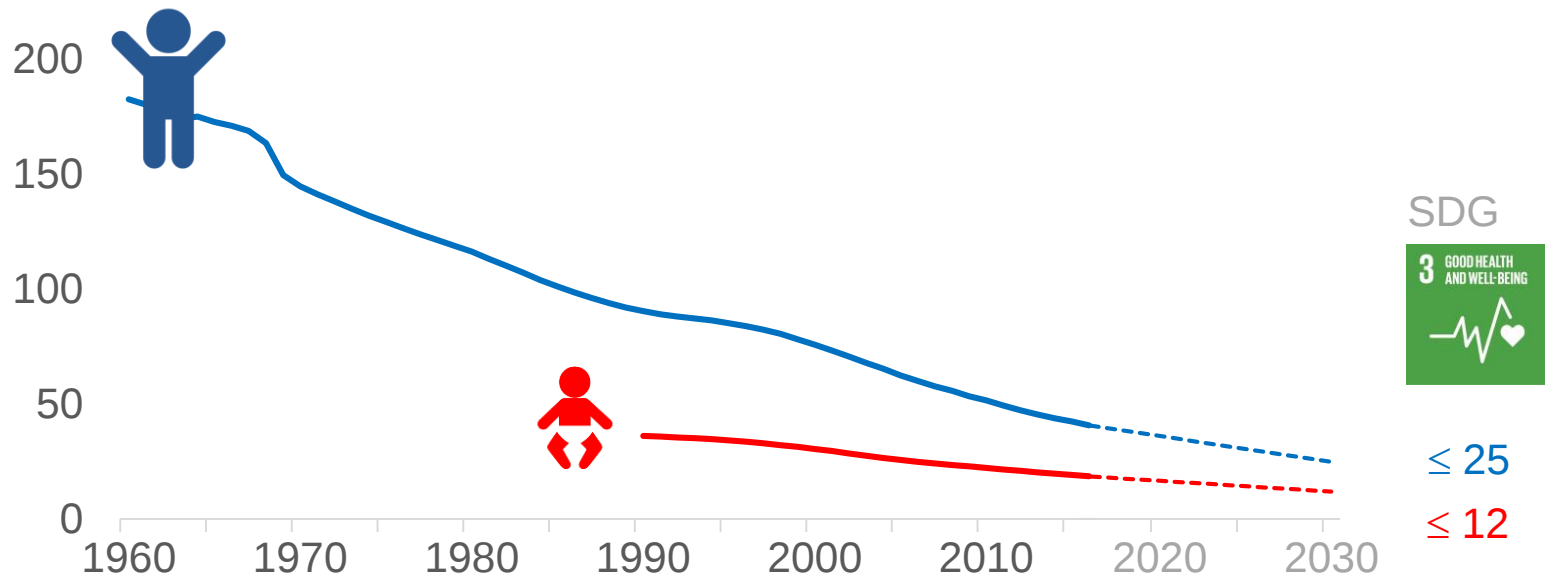
UN Inter-agency Group
for Child Mortality Estimation [LINK](#)

Why Improving Quality of Care ?

Update 2018

MORTALITY

per 1000 live births

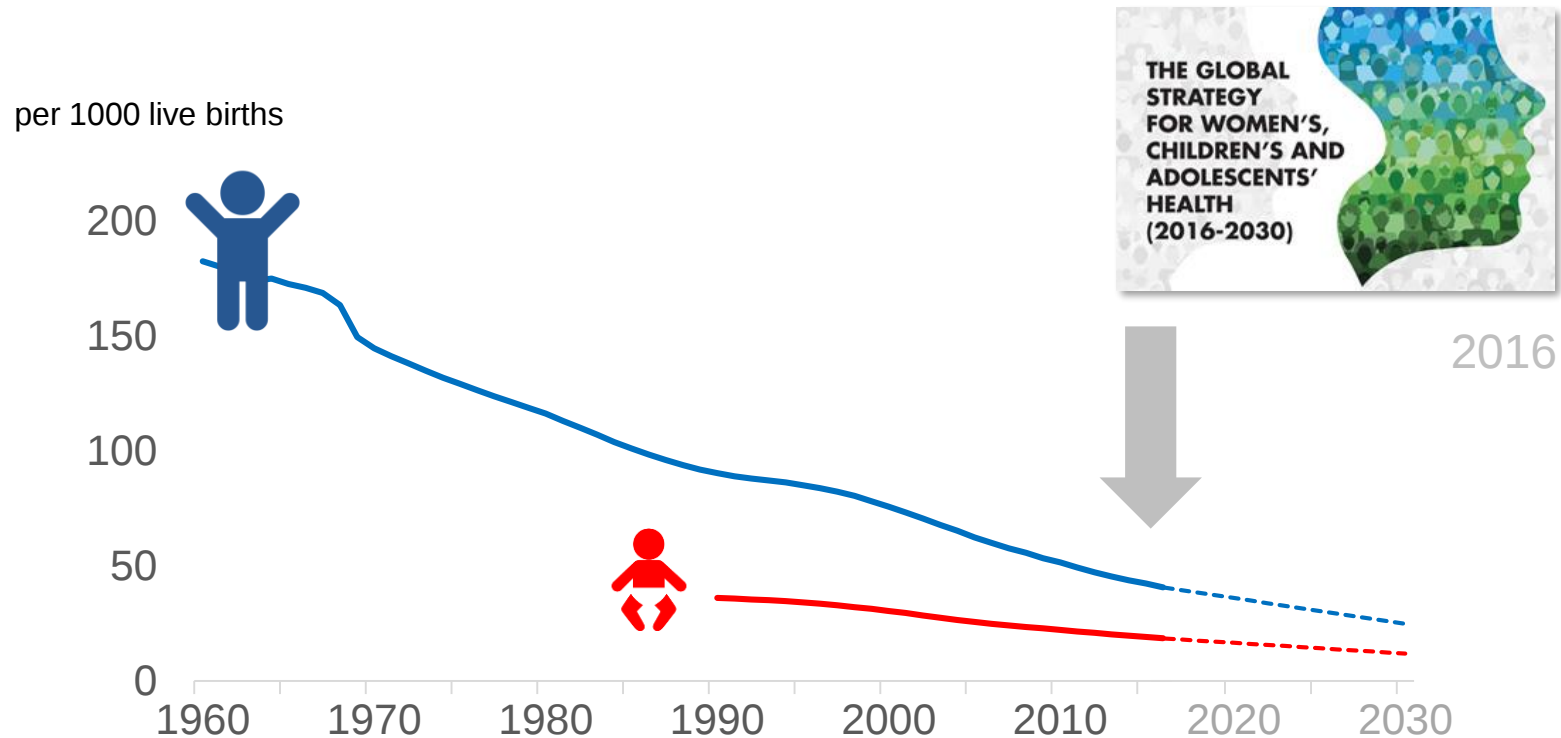


UN Inter-agency Group
for Child Mortality Estimation [LINK](#)

Why Improving Quality of Care ?

Update 2018

MORTALITY

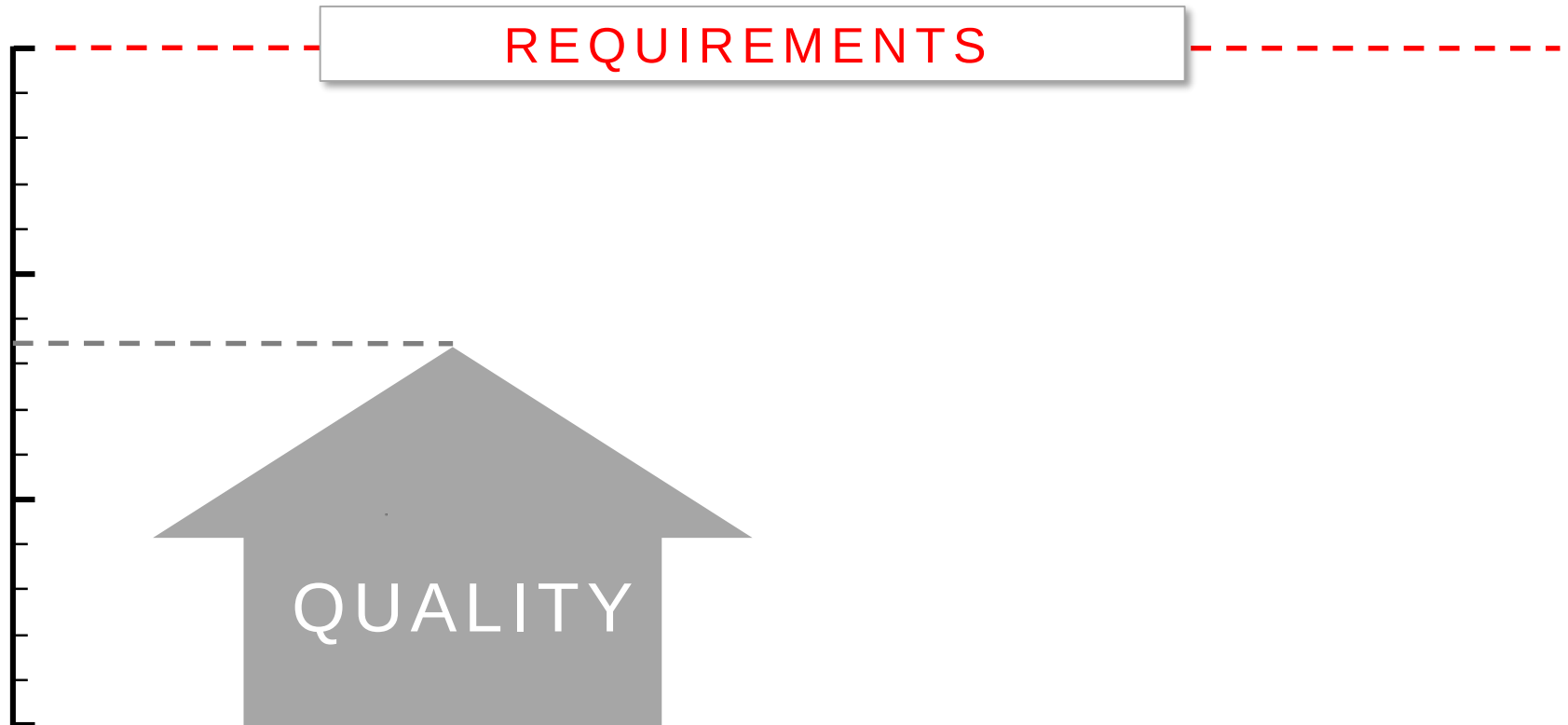


UN Inter-agency Group
for Child Mortality Estimation [LINK](#)

What is Quality of Care ?

Update 2018

DEFINITION



What is Quality of Care ?

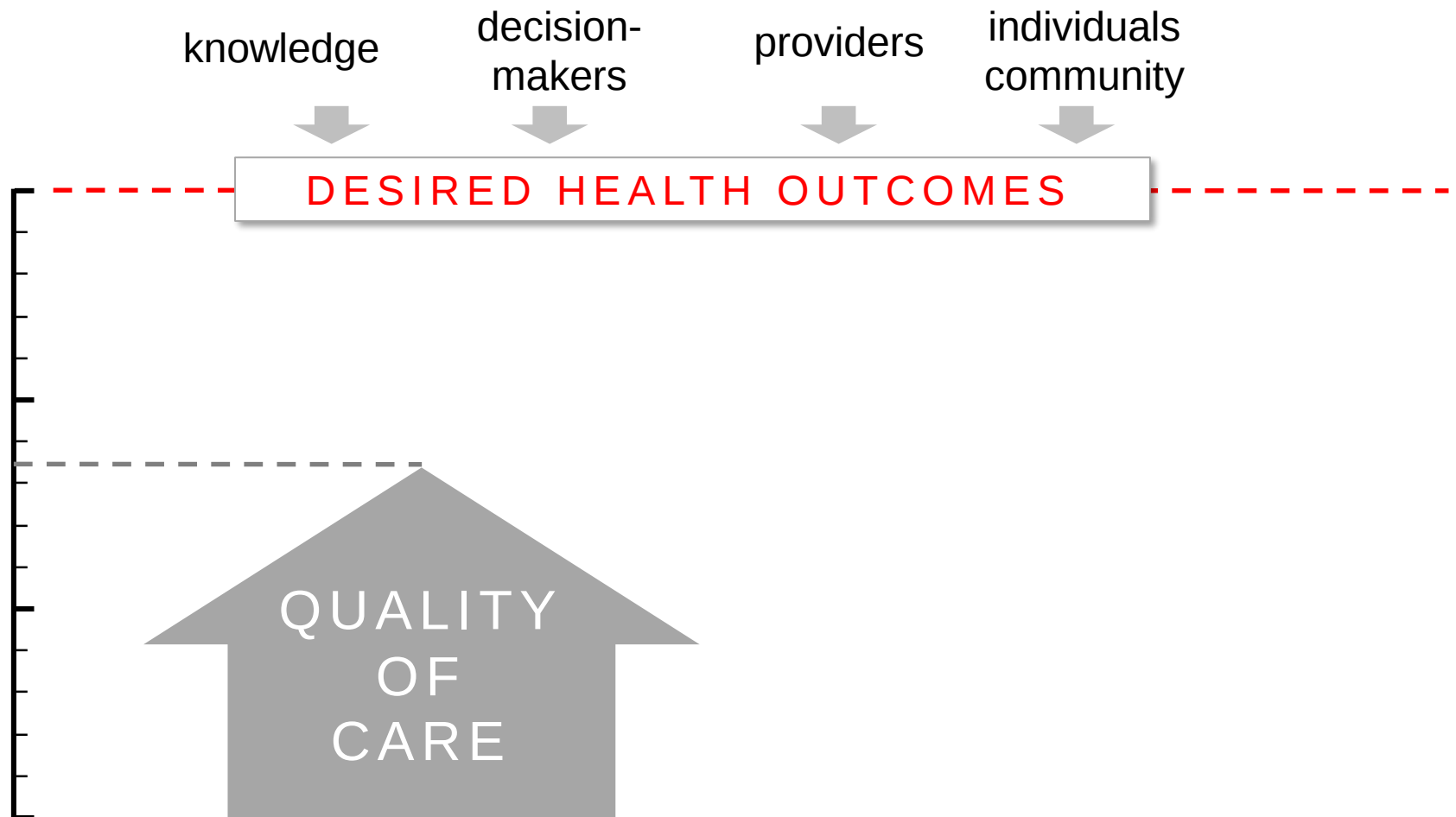
Update 2018

DEFINITION



What is Quality of Care ?

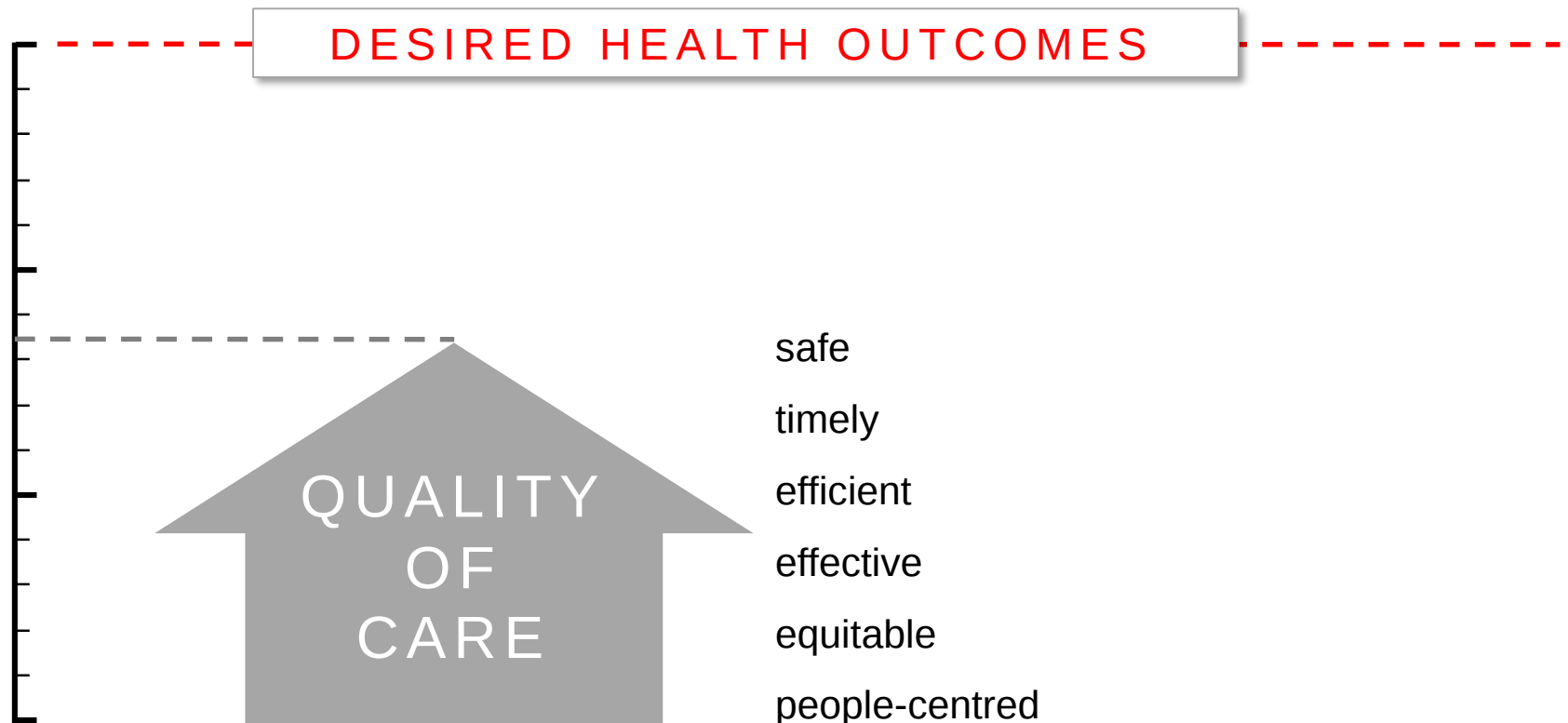
Update 2018



What is Quality of Care ?

Update 2018

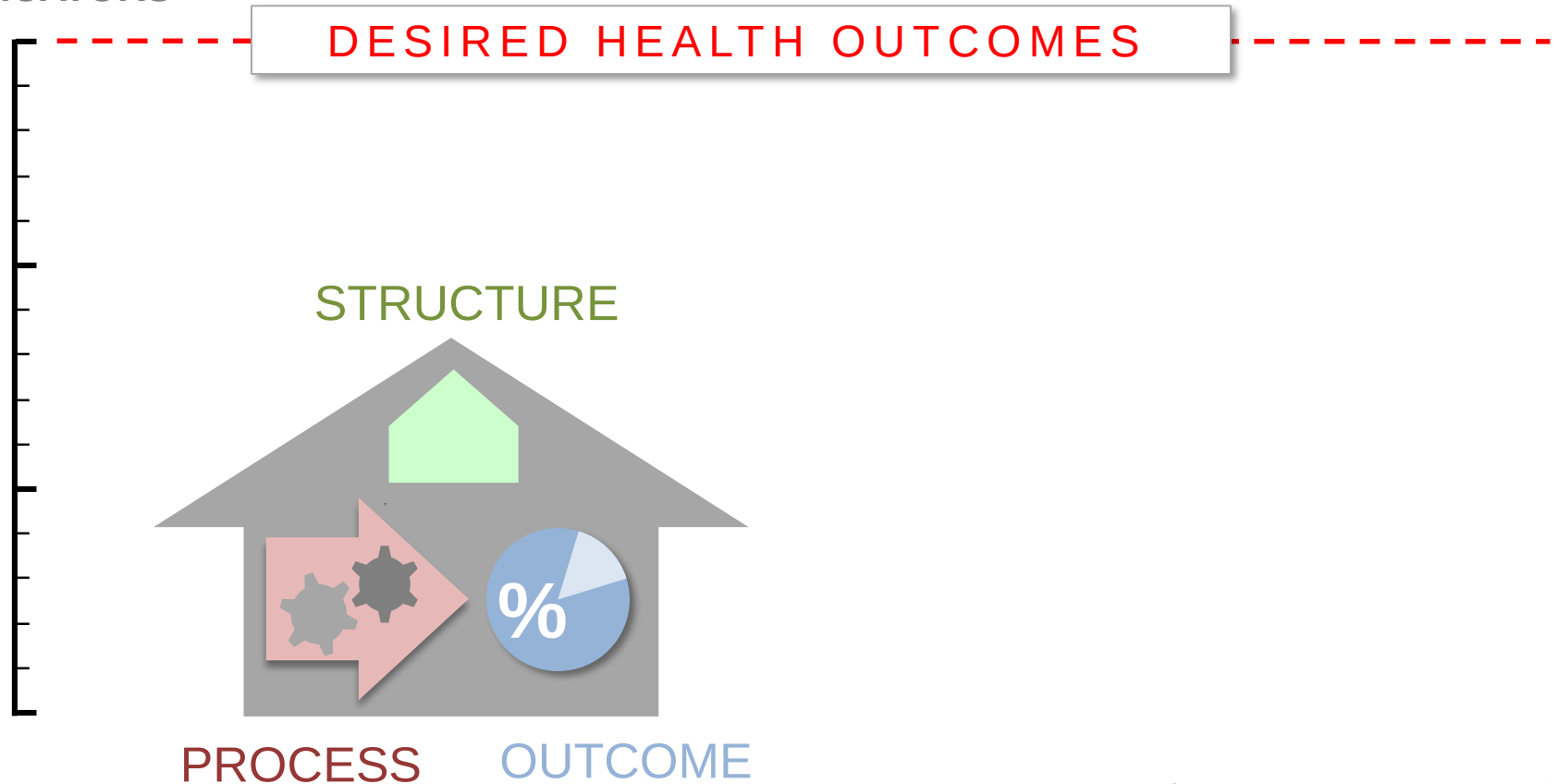
DEFINITION



What is Quality of Care ?

Update 2018

INDICATORS



How to improve Quality of Care ?

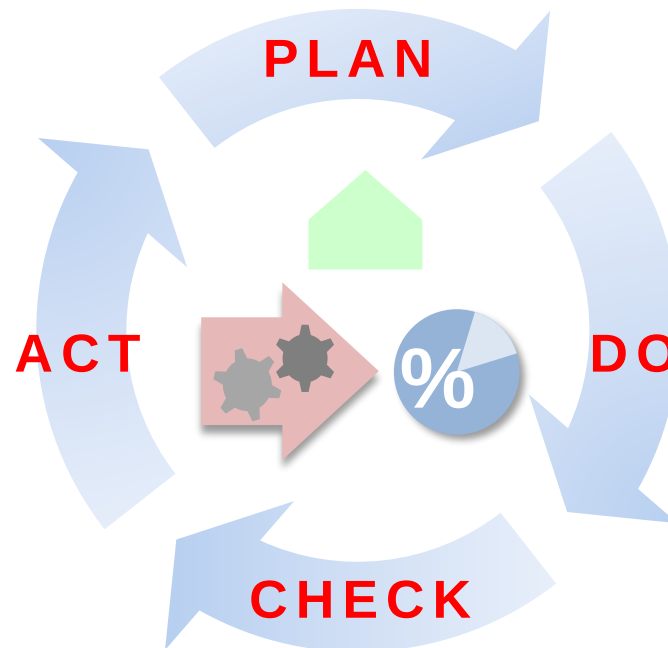
Update 2018



How to improve Quality of Care ?

Update 2018

IMPLEMENTATION



How to improve Quality of Care ?

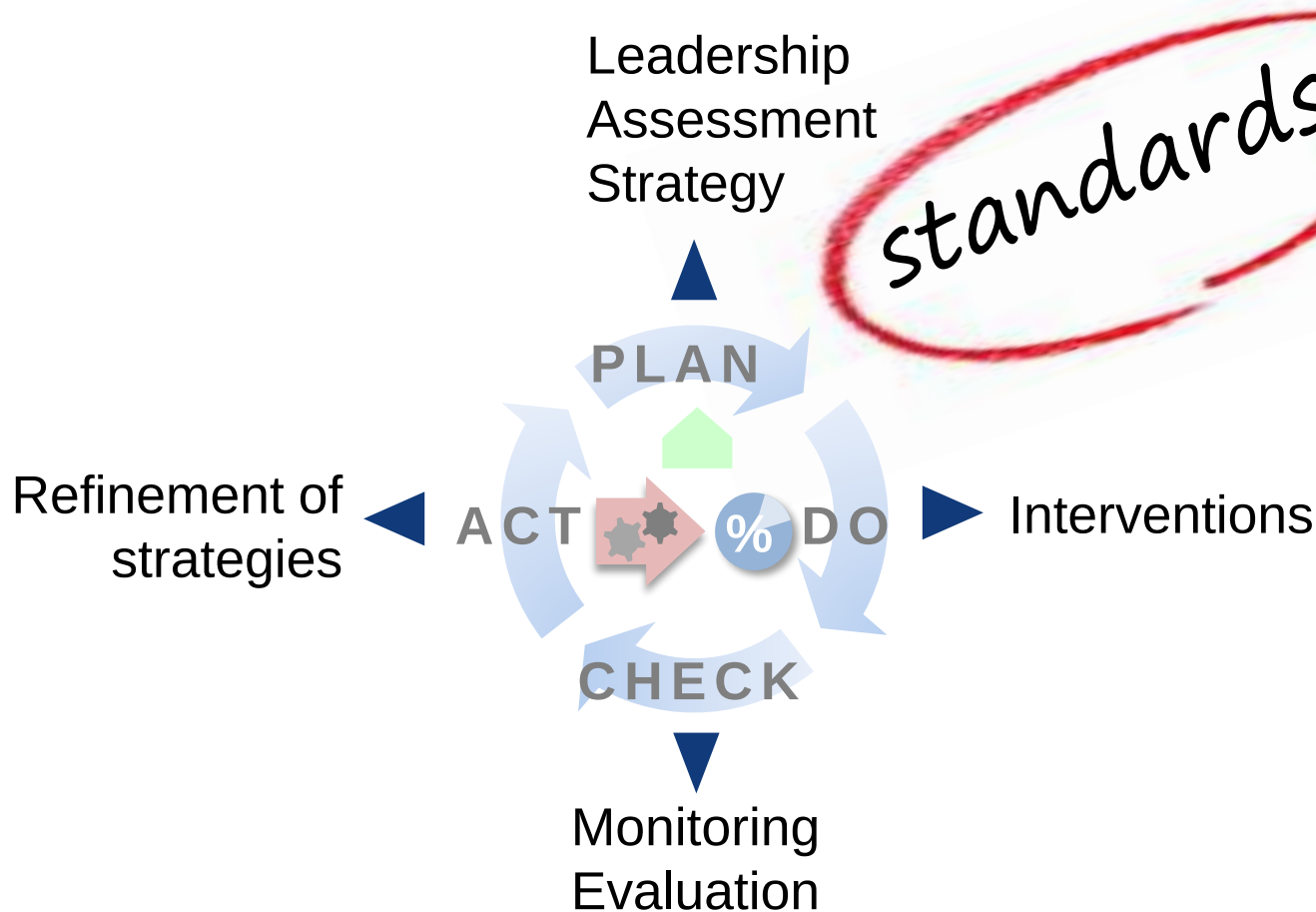
Update 2018



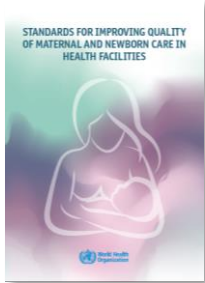
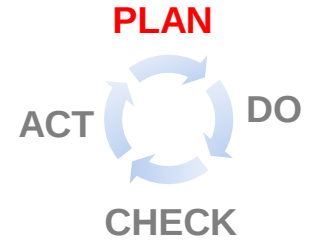
[LINK](#)

How to improve Quality of Care ?

Update 2018

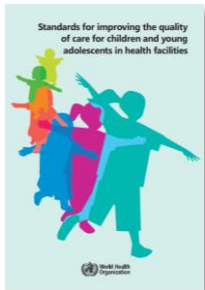


How to improve Quality of Care ?



Standards for improving quality of
maternal and newborn care
in health facilities

(WHO 2016, [LINK](#))

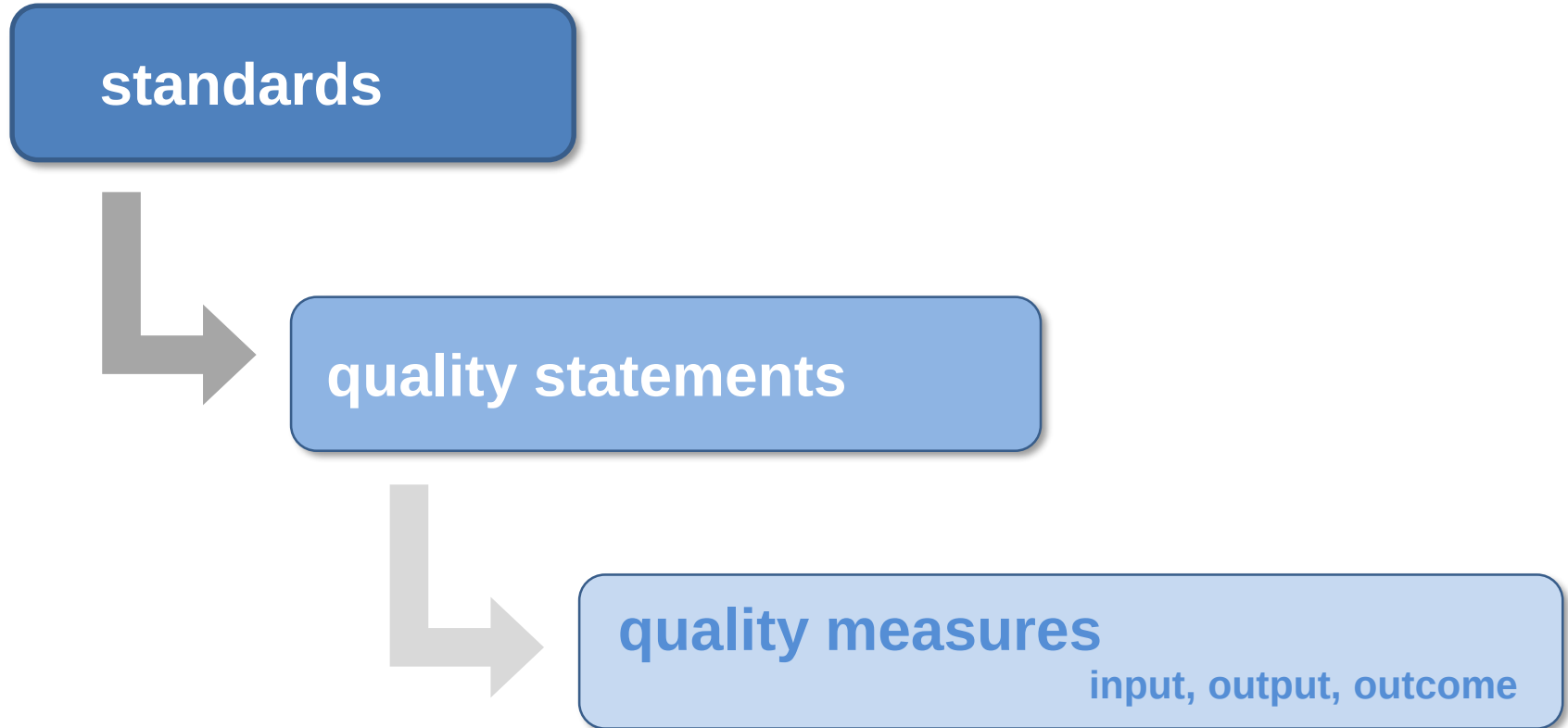
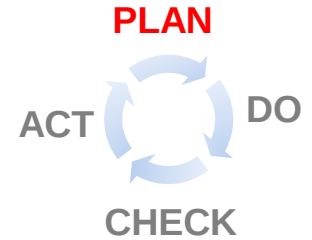


Standards for improving quality of
care for infants, children, and young adolescents
in health facilities

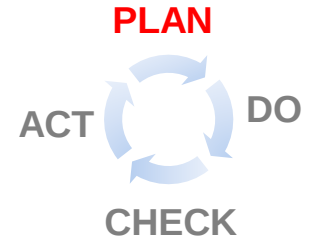
(WHO 2018, [LINK](#))

How to improve Quality of Care ?

STRUCTURE OF THE NEW STANDARDS



How to improve Quality of Care ?



STRUCTURE OF THE NEW STANDARDS

PROVISION PROCESS

1. evidence-based clinical care
2. information system
3. referral system

EXPERIENCE PROCESS

4. communication
5. respect & dignity
6. emotional support

STRUCTURE

7. human resources
8. physical resources

Example

QUALITY OF CARE FOR CHILDREN



Example

QUALITY OF CARE FOR CHILDREN





St. Joseph's

RCH clinic

St. Joseph's
Hospital

paed. OPD

ICU

preterms

maternity

children ward



PLAN

Establish leadership group !



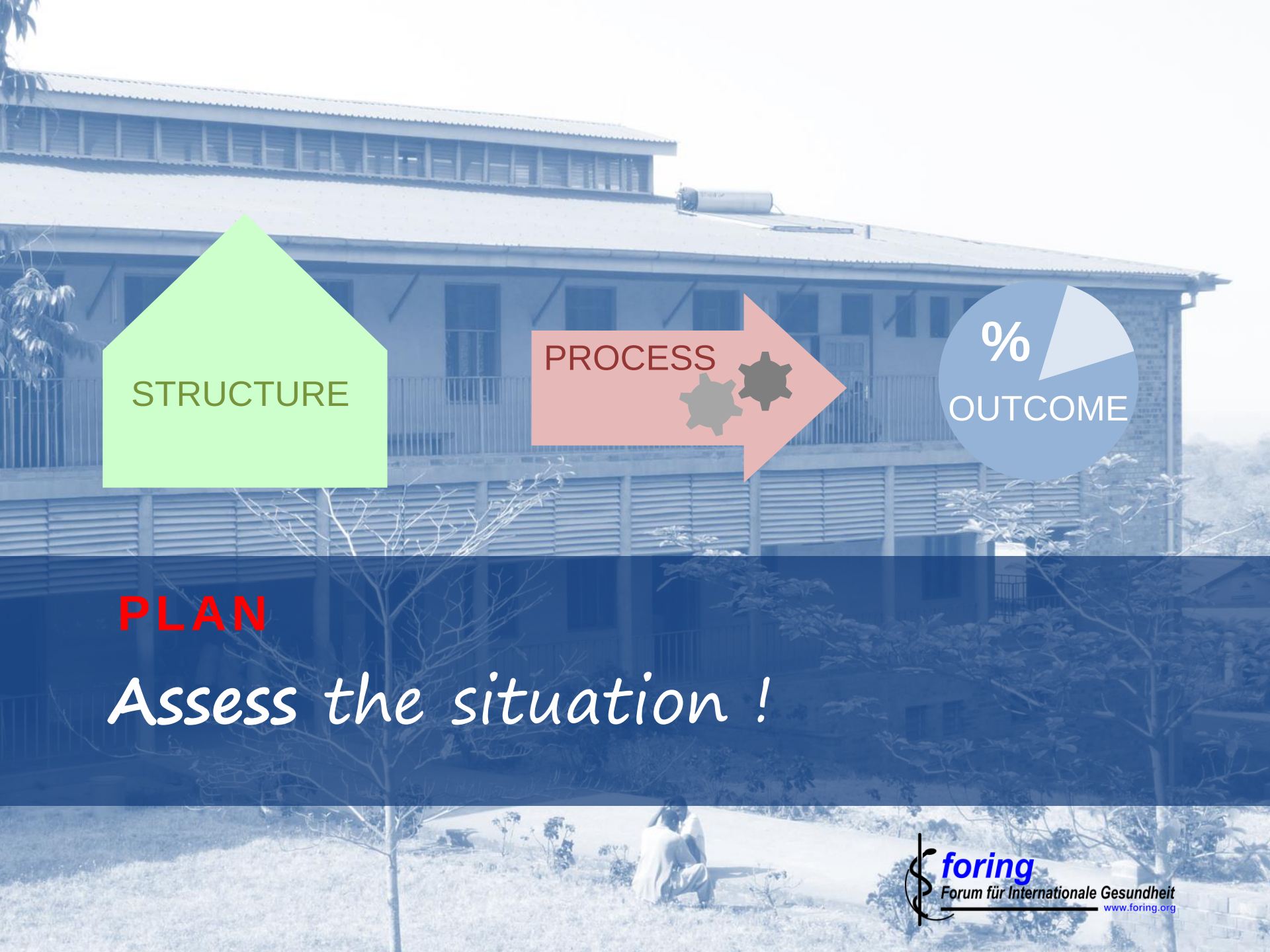
PLAN

Establish leadership group !



PLAN

Assess the situation !



STRUCTURE

PROCESS

%
OUTCOME

PLAN

Assess the situation !



World Health
Organization
REGIONAL OFFICE FOR
Europe



Hospital care for children: quality assessment and improvement tool

A systematic standard based
participatory approach

[LINK](#)



World Health
Organization
REGIONAL OFFICE FOR
Europe

Hospital care for mothers and newborn babies: quality assessment and improvement tool

A systematic standard based participatory approach

Second Edition (2014)

Hospital Care for Mothers and Newborns: Quality Assessment and Improvement Tool
Second Edition (2014)

[LINK](#)

PLAN

Assess the situation !



foring
Forum für Internationale Gesundheit
www.foring.org

Evidence-based Clinical Care



Quality of Care

1. STANDARD



Essential equipment/supplies

WHO Model List of Essential Medicines for Children

6th List
(March 2017)
(Amended August 2017)

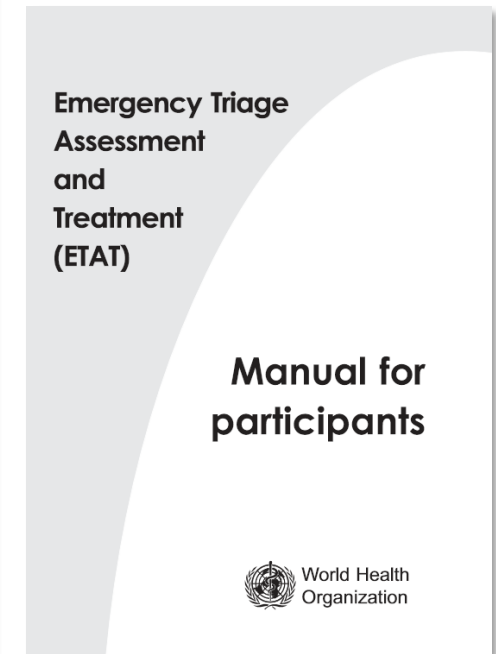
Status of this document

This is a reprint of the text on the WHO Medicines website
<http://www.who.int/medicines/publications/essentialmedicines/en/>

[LINK](#)

Evidence-based Clinical Care

1. STANDARD

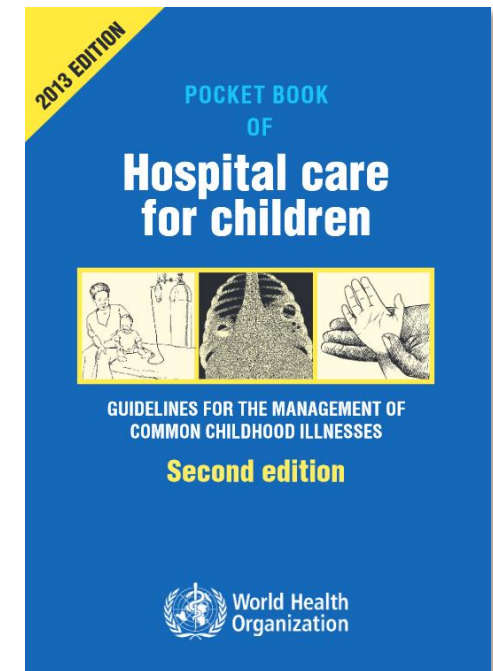


Triage system

[LINK](#)

Evidence-based Clinical Care

1. STANDARD



[LINK](#)

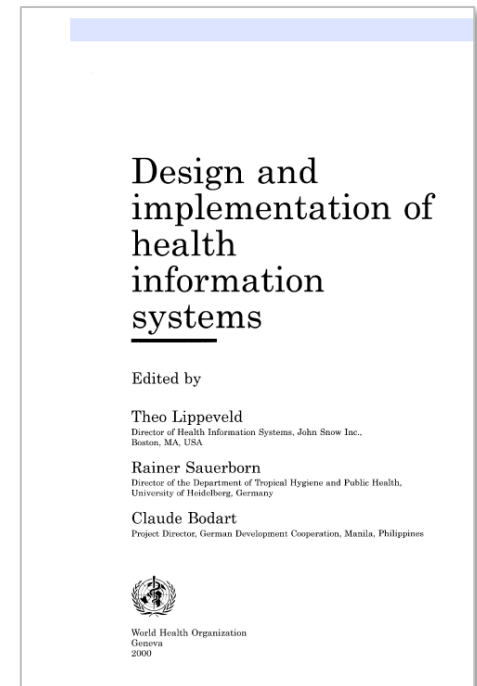
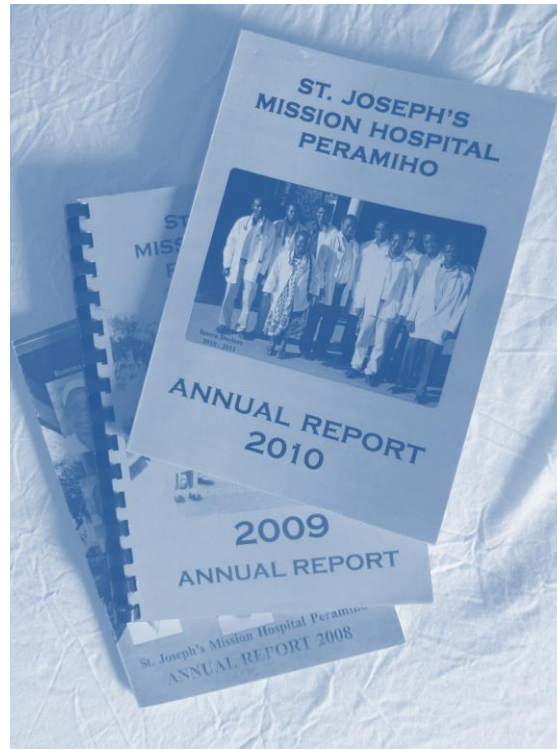
Protocols and guidelines

Health Information System



Quality of Care

2. STANDARD



[LINK](#)

Data collection and analysis

Referral System

3. STANDARD



Protocols, equipment and financial resources

Communication & Participation

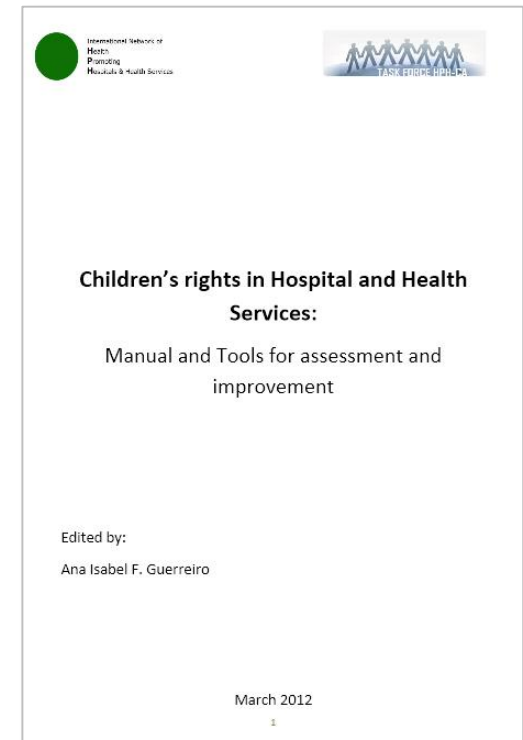
4. STANDARD



Hand-over among providers
Information to patients

Respect & Dignity

5. STANDARD

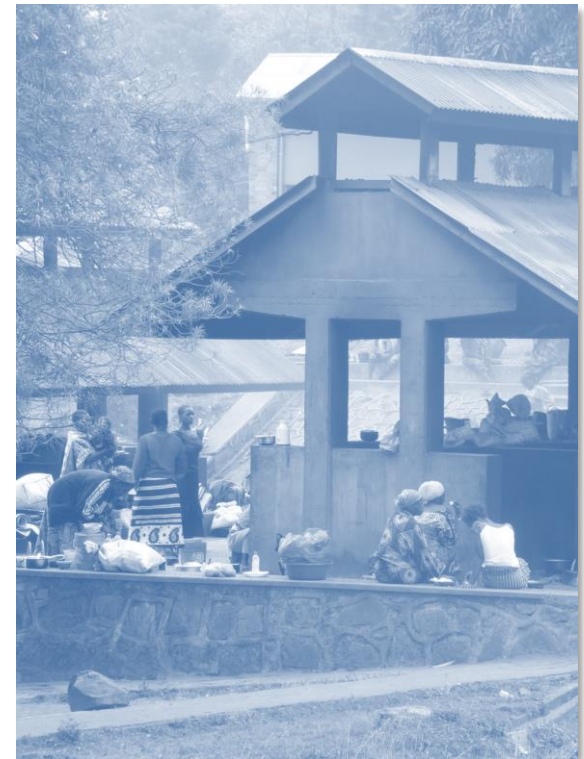
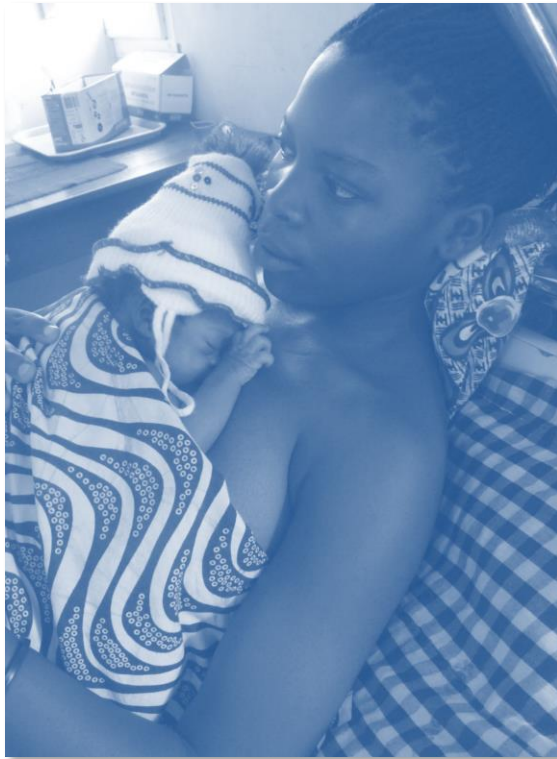


[LINK](#)

Privacy, confidentiality and protection

Psychosocial Support

6. STANDARD



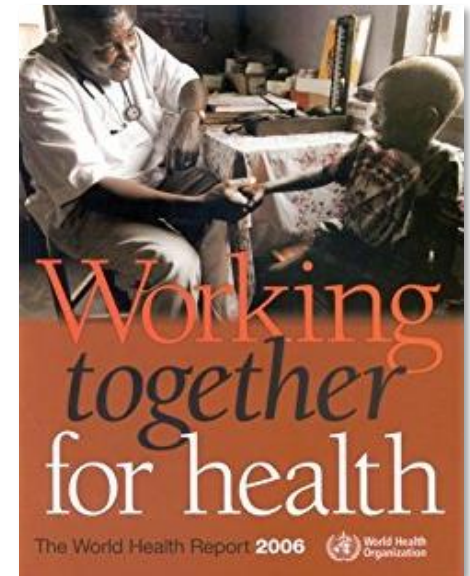
Rooming-in, carers, pain relief

Human Resources



Quality of Care

7. STANDARD



Competent, motivated and empathic

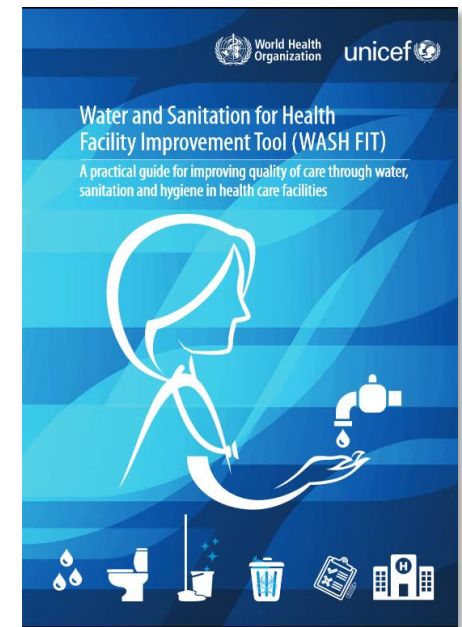
[LINK](#)

Physical Resources

8. STANDARD



Well-maintained, safe and secure



[LINK](#)



DO

Identify & implement investigations



**ESSENTIAL
INTERVENTIONS,
COMMODITIES
AND GUIDELINES**
for Reproductive,
Maternal, Newborn
and Child Health



A GLOBAL REVIEW OF THE KEY INTERVENTIONS
RELATED TO REPRODUCTIVE, MATERNAL, NEWBORN
AND CHILD HEALTH (RMNCH)

[LINK](#)



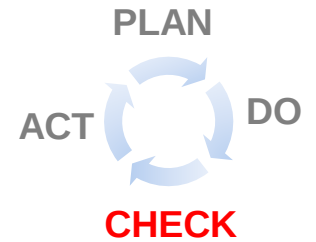
DO

Identify & implement investigations

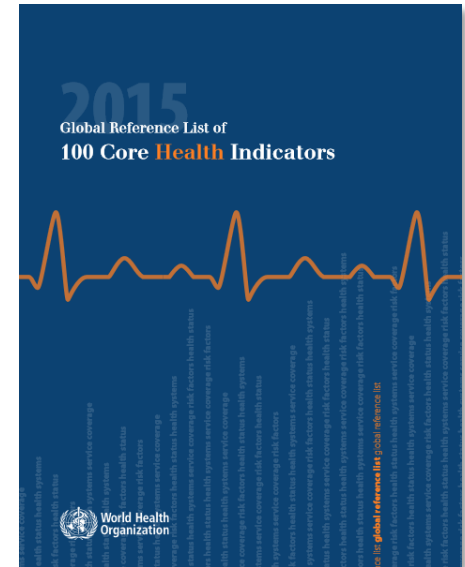
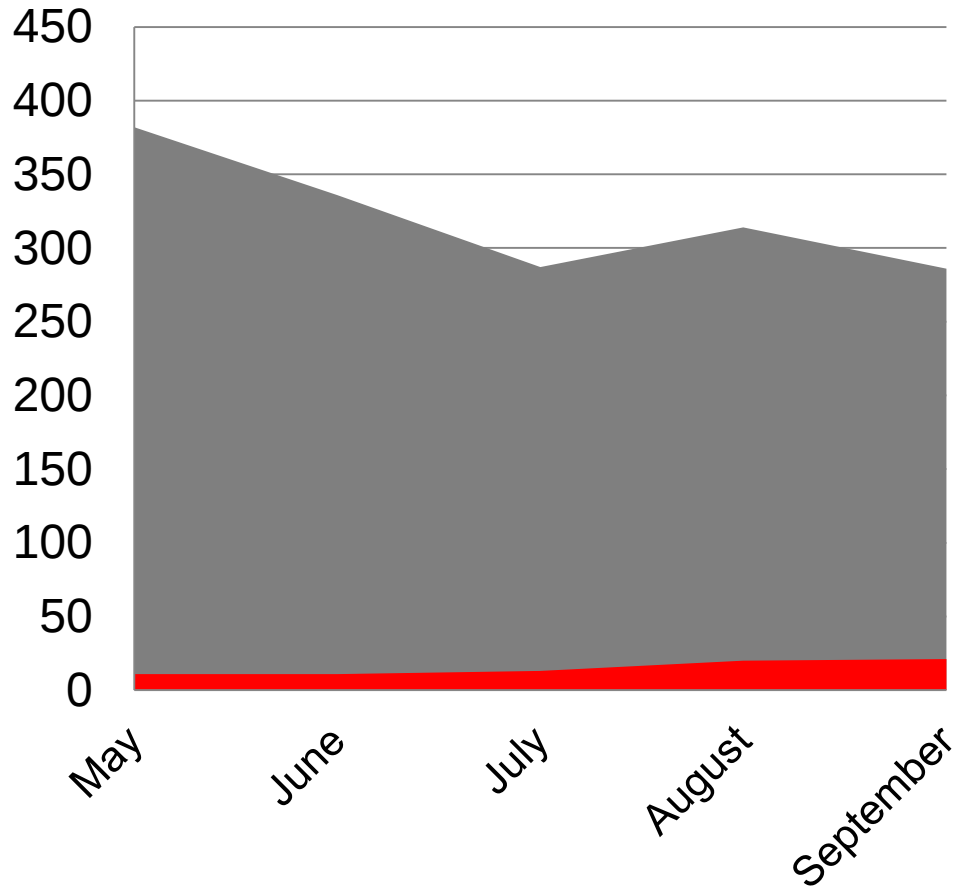
CHECK

Monitor & evaluate outcomes

How to improve Quality of Care ?

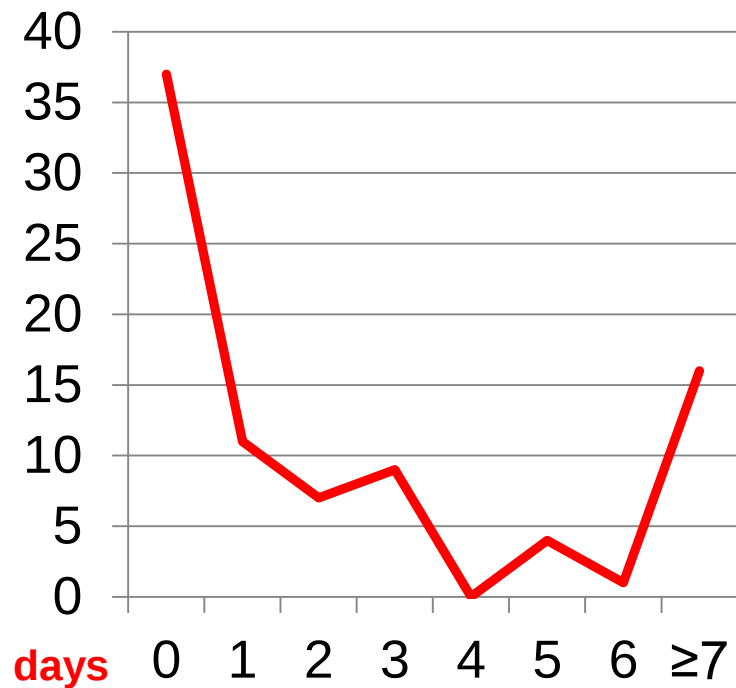
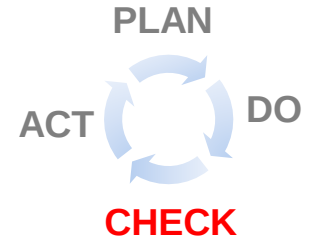


MONITORING

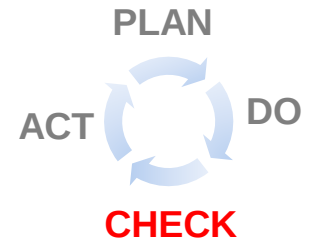


[LINK](#)

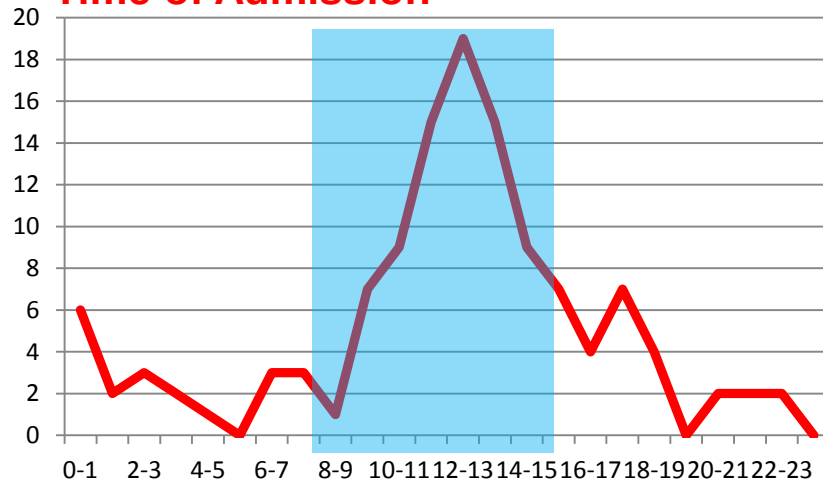
Coming to late?



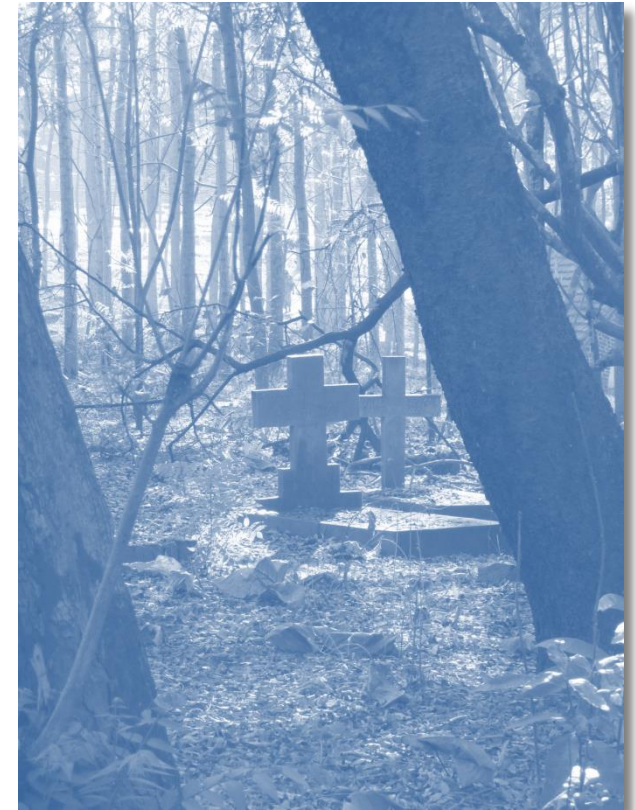
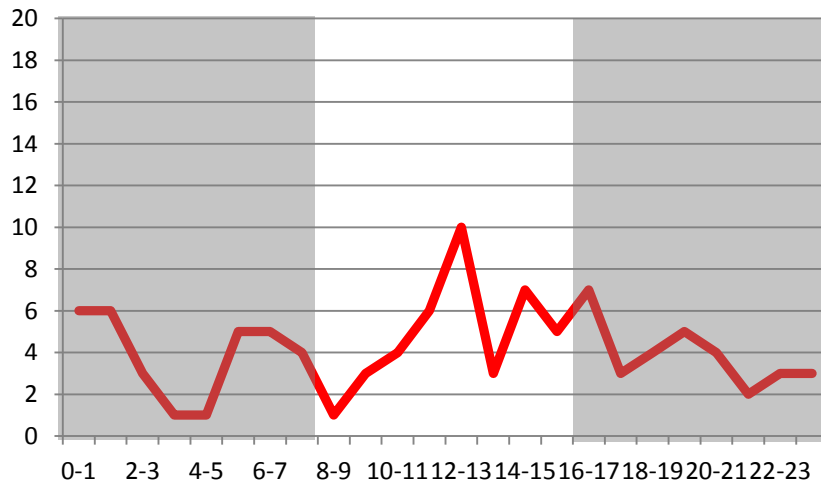
Coming at the wrong time?



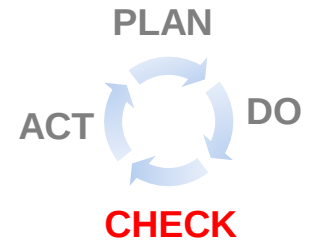
Time of Admission



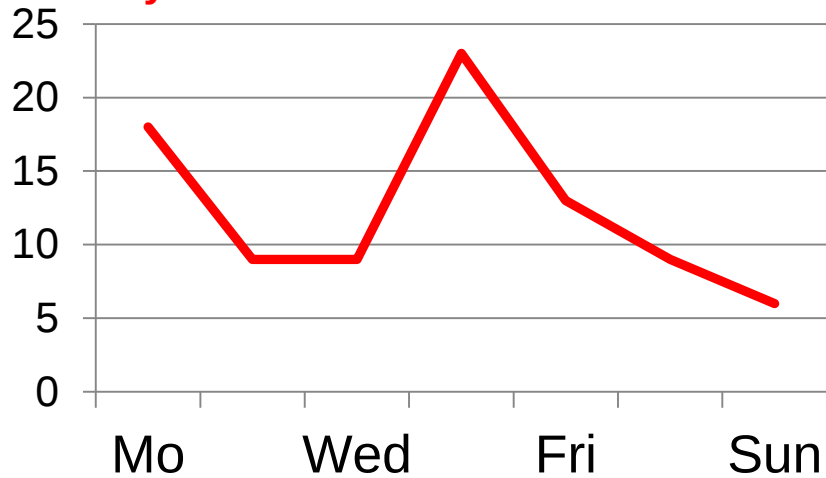
Time of deaths



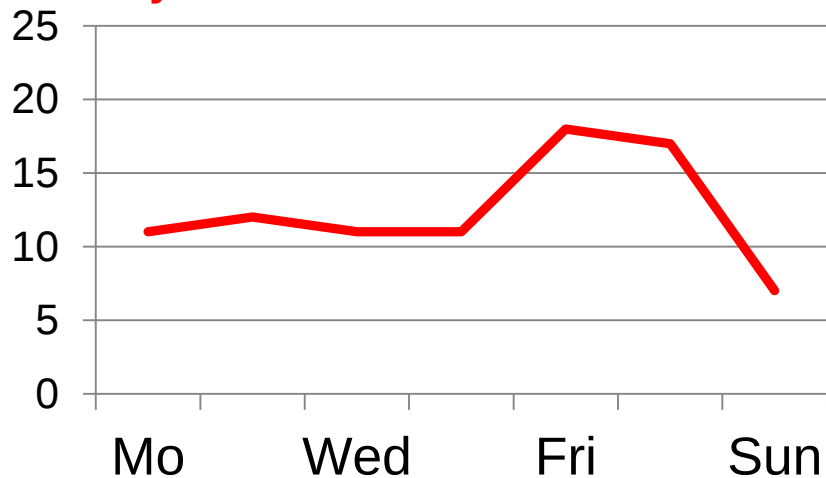
Coming on the wrong day?



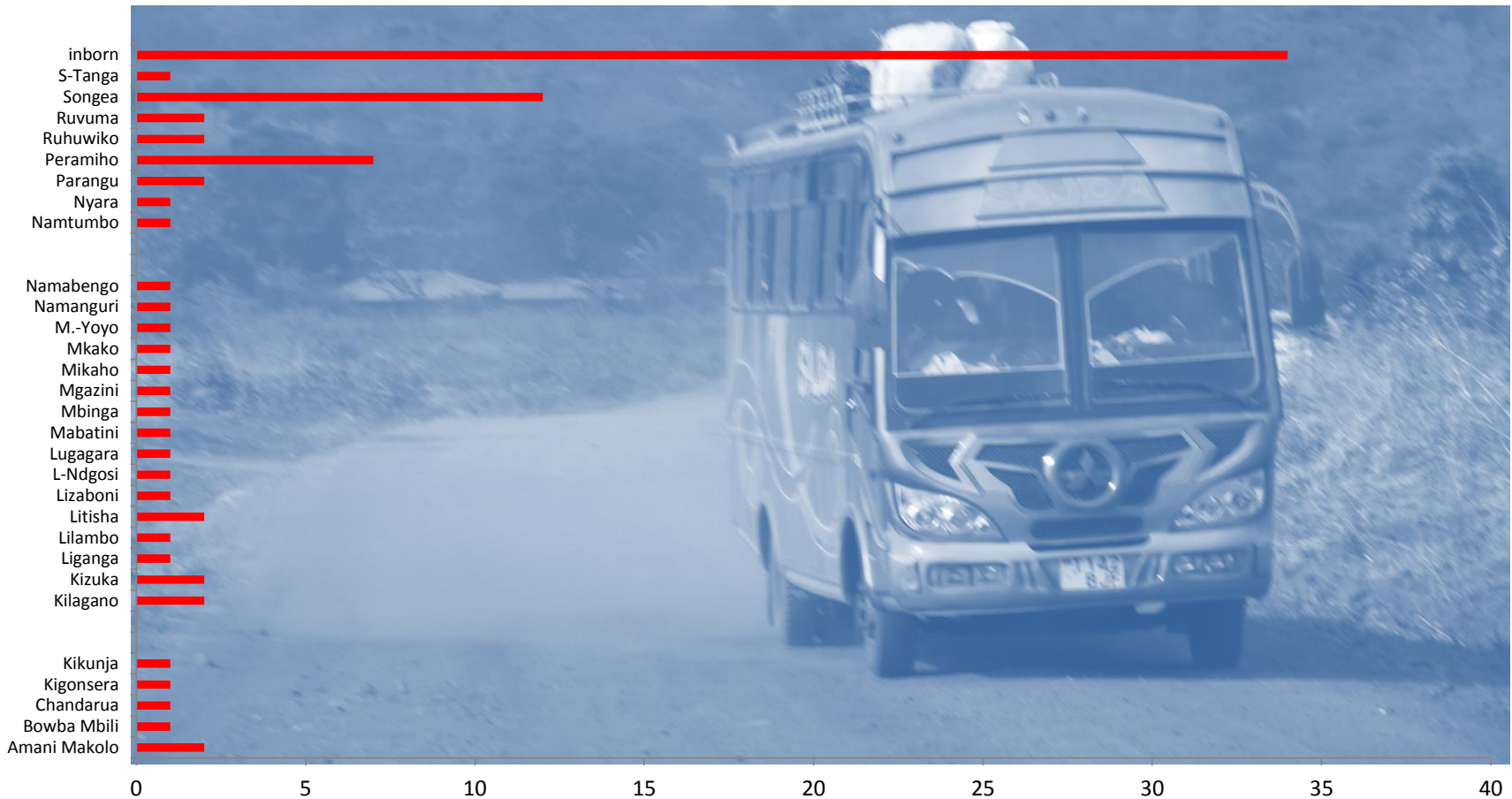
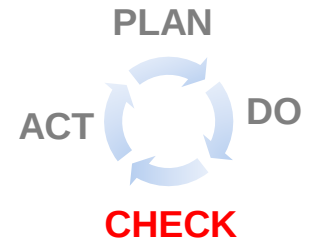
Days of Admission



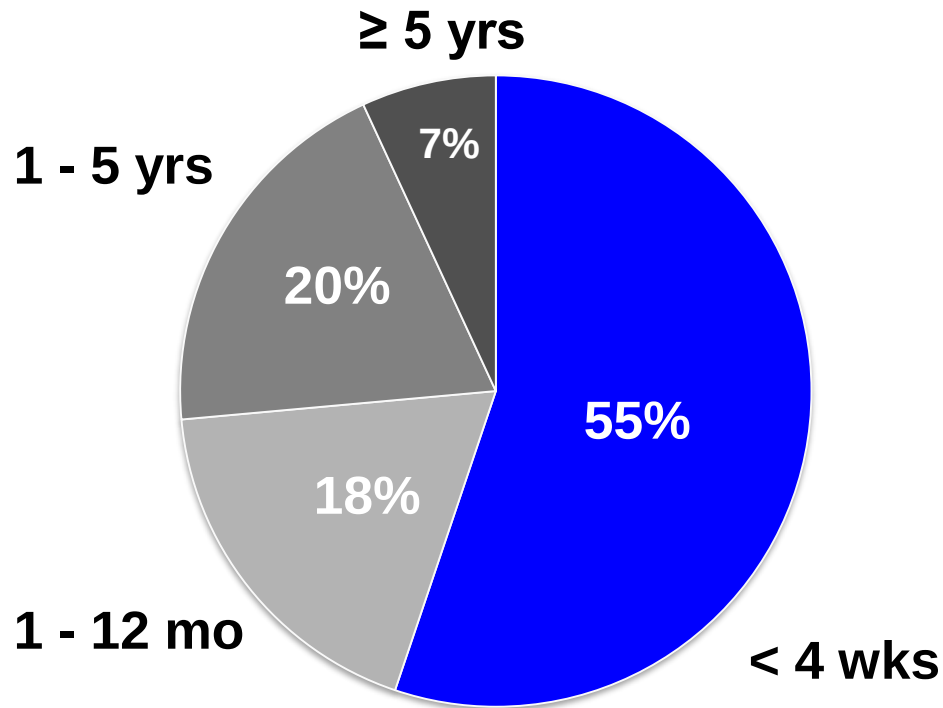
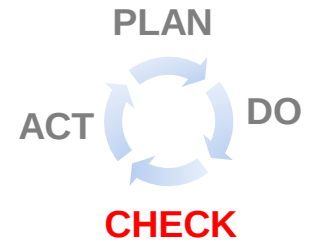
Days of deaths



Coming from too far?



Who is dying?

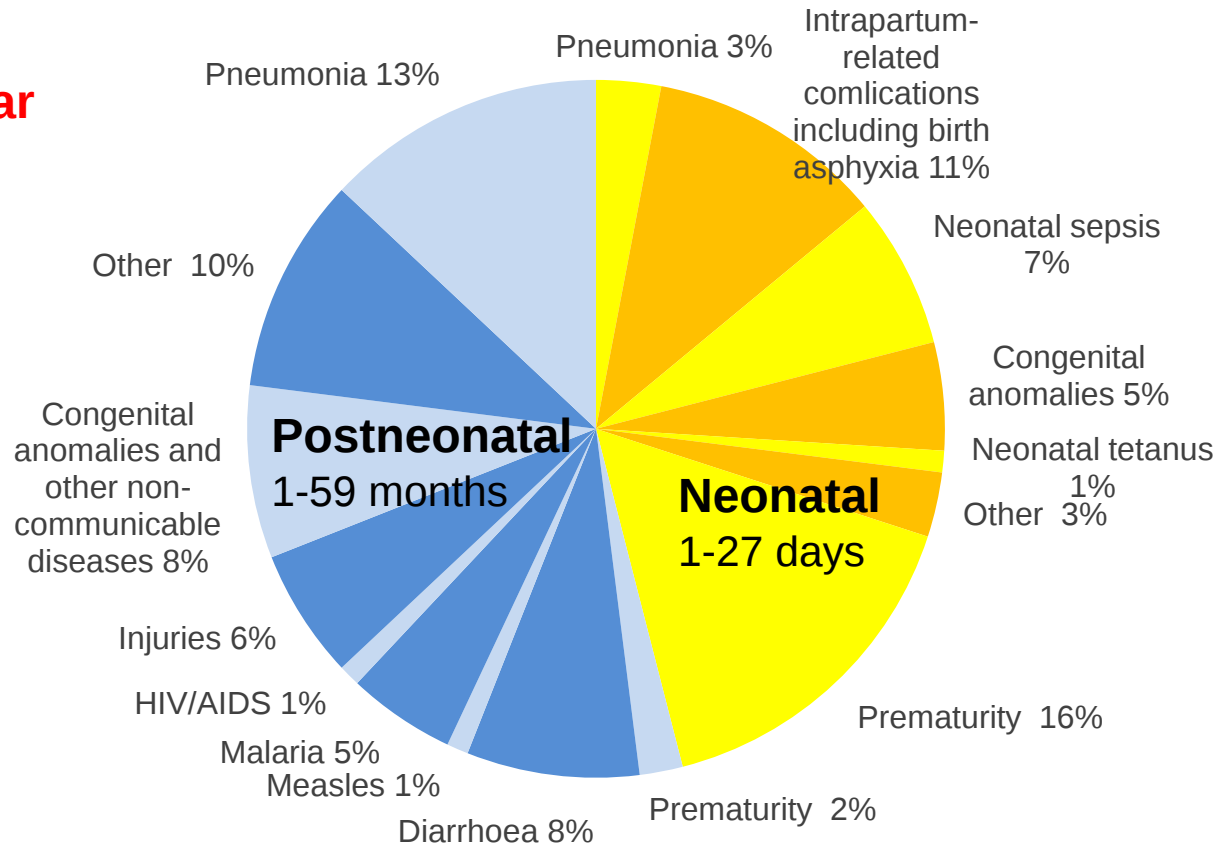


Mortality

Update 2018

CAUSES OF DEATHS 2016

5,6 Mill/year
15.000/day



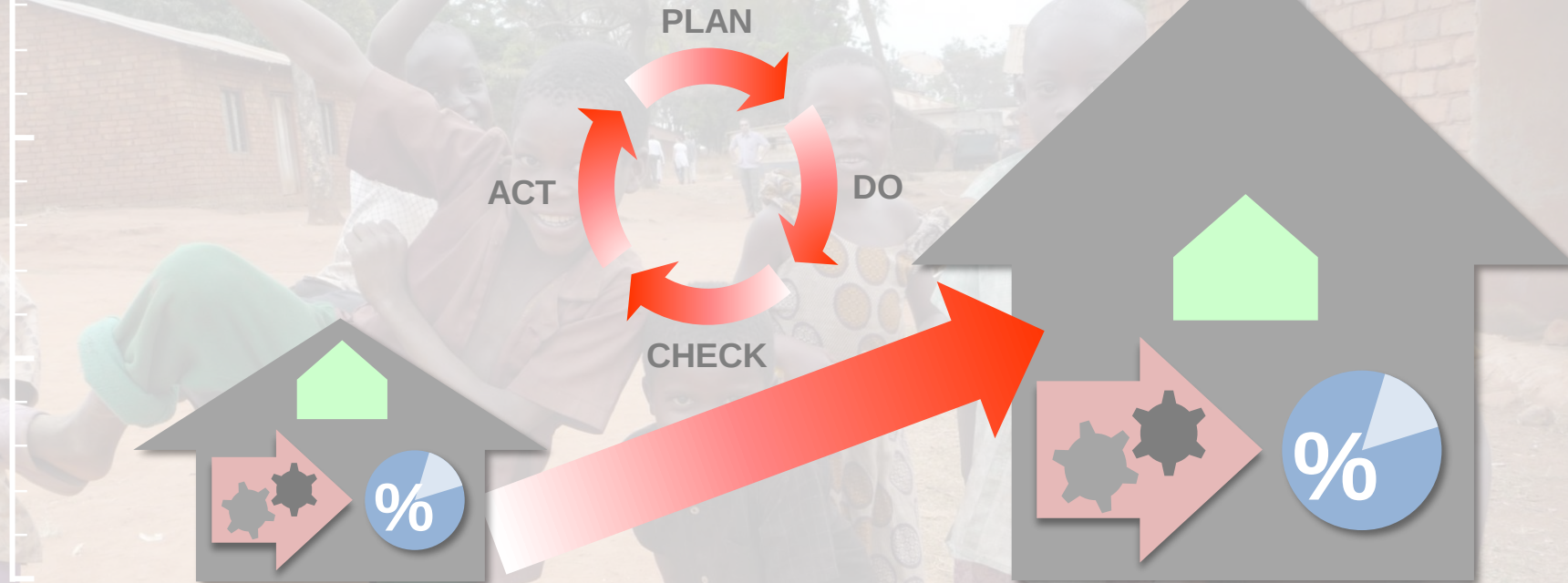
Global Health Observatory (GHO) data [LINK](#)



ACT

Refine your strategy !

DESIRED HEALTH OUTCOMES



OBJECTIVE

Improve the quality !

More Information

Update 2018



Quality, Equity, Dignity

A Network for Improving Quality of Care for Maternal, Newborn and Child Health

www.qualityofcarenetwork.org

Feedback

klinkott@foring.org

Presentation for download:

www.foring.org/update-symposium



Update 2019

Humanitäre Hilfe

Entwicklungszusammenarbeit

9. März 2019

